HIGHLANDER CLIMATE CONTROL REMOVAL INSTRUCTIONS

Put your vehicle in neutral and engage the parking brake.

• This will allow room for you to pull the climate control out without the shifter being in the way.

Remove the bezel (silver piece around the climate control)

To do this you will need an old credit card. They make a tool for this, but a credit card works just as well. Slide the credit card between the bezel and the dash. Slowly pop the bezel off as you work your way around with the credit card. There are clips that hold this on, so do not pull hard. Gently wiggle it and it will come off.

Remove the surrounding bolts.

Once the bezel is off you will see the climate control is held on by six bolts, three
on each side. You will need a 10 mm socket and ratchet to remove these.
 Carefully remove these bolts and then keep them in a safe place so that you can
find them when it is time to reinstall. If you have a magnet, it could be helpful to
retrieve the bolts in case they fall.

• Bring the climate control halfway out.

 Once the bolts are off, gently pull the climate control towards you. It will be connected by a number of wires and plugs in the back.

• Unplug.

Next, you will see three plugs on the back of the climate control as well as two on the radio and a wire for the antenna. Unplug the antenna and all of the white plugs on the back of the radio and climate control. Be very careful not to pull on any of the wires when doing this. There is one plug on the climate control that is different from the other two that will require you to push in on the clip firmly in order to remove it. Grasp the white part of the plug when removing it from the climate control and wiggle it gently to pull it out.

• Remove the radio.

• There are two brackets that hold the radio on to the climate control. Remove the brackets and the radio will come off as well.

Package and send it to us.

 Make sure to package the climate control in plenty of bubble wrap when shipping. The two brackets at the top can break if not packaged appropriately.
 Make sure to leave all of the knobs in place.

^{*}Please note that the hazard button and passenger seat belt light cover can easily fall off when removing the climate control. If this happens, they can be snapped back on.